22-4386

SCHEDULE D

Remote Access Products Community Service Products Panola County, Texas

This Schedule D replaces any previously signed Schedule D and hereby adopts the terms and conditions of the original Computer Software Licensing Agreement signed by the County.

REMOTE ACCESS

LAREDO

Fidlar Technologies' Laredo software is designed to allow remote access to the Client's recorded document information by professional searchers (i.e., title companies, banks, realtors, etc.) Laredo is designed to allow subscription only access. Subscriptions for Client's customers and subsequent access are exclusively granted by Client (access may be terminated by Fidlar should the end-user agreement be breached). After Client issues the subscriber their user ID and password, they are able to download the Laredo remote access software from Fidlar's website, <u>www.fidlar.com/laredo</u>.

Laredo subscriber will be presented with an online End User Agreement when they log in to Laredo. They will be prompted to print the agreement, sign it, and then forward it to Fidlar. The Laredo subscriber will be presented with this User Agreement each time they log in until they endorse the agreement and send it back to Fidlar.

It is notable that the unique user ID (username) and password defines each Laredo user. This user ID can be used to access land records data from any properly configured workstation; however, multiple users cannot log in with the same user ID at the same time.

LAREDO BILLING:

Fidlar will invoice Client a licensing fee for each Laredo user on a monthly basis. The licensing fee will be commensurate with the subscription plan of each subscriber in accordance with the schedule below. New subscribers joining during a monthly period will be billed based on the prorated amount for that month determined by their subscription date. The billing periods correlate with the calendar months.

LAREDO PRICING:

Business Plan \$50 Personal Plan \$20

Laredo support (at 1-563-345-1283), including End-User subscriber support, is included in the Per-Minute Plans.

WATERMARK IMAGES IN LAREDO: N LAREDO WATERMARK VERBIAGE: "Insert text here"

Revised 6/2021

END USER FEES

The Client understands that end-user access fees for Laredo are set by the county.

TAPESTRY

The Client has the option to participate in Fidlar's Tapestry General Public Access System by permitting their information to be made available through the Fidlar Technologies Tapestry website (<u>www.landrecords.net</u>). The Client understands that Tapestry is a service offered and managed by Fidlar to offer the land records of participating Counties collectively to the general public.

The Client understands that Fidlar will determine who has access to their Tapestry websites and will provide phone and email support to users as well as manage the billing and collecting of access fees from the end users. At the end of each calendar month, Fidlar will provide a credit to the Client based on the parameters below.

TAPESTRY PRICING:

Fidlar agrees to pay Client:

- \$2.75 per Tapestry search transaction
- \$0.50 per document image printed
- \$4.98 per Print Results

The Client understands that access fees for Tapestry are set by Fidlar. Fidlar will notify Client at least 30 days in advance before such fees are changed.

WATERMARK IMAGES IN TAPESTRY: N TAPESTRY WATERMARK VERBIAGE: "Insert text here"

MONARCH -

Fidlar Technologies' Monarch software is designed to allow land record's data and/or images to be distributed via an application programming interface (API).

Fidlar will provide the Monarch Export software to assist with the county's open records request.

Cost
\$.XX
\$.XX
-

Historic Images	\$.XX
Historic Data	\$.XX
On Demand Images/Data	Refer to Tapestry pricing
Security Options	·······
How many days will the information be delayed	N/A
Images will be watermarked w/ text (if Y see *below)	N/A

*"Enter watermark text here"

OFFICIAL RECORDS ONLINE -- THE COUNTY IS CURRENTLY NOT OFFERING THIS SERVICE AT THIS TIME

Official Records Online (ORO) makes it possible for visitors to the ORO website (<u>www.officialrecordsonline.com</u>) to place an order for copies of birth, death, marriage licenses, and/or certified land records documents (at Client's discretion), accept payment, and validate requestor identity.

ORO PRICING:

×

Client determines base pricing for each document type made available via ORO.

Fidlar will charge a convenience fee of \$7.50/transaction (includes copies). This fee will be deducted from the ORO service fee if over \$7.50. If the service fee offered is less than \$7.50, Fidlar will instead bill the county each month.

Fidlar Convenience and Maintenance Fee	Cost
Per Order	\$7.50

Client agrees to put a link to <u>www.officialrecordsonline.com</u> from their web site for the online ordering of these document types.

COMMUNITY OUTREACH SERVICES

PROPERTY FRAUD ALERT

Fidlar's **Property Fraud Alert (PFA)** service is designed to monitor, identify, and notify individuals whose name has been indexed from a document recorded in Client's office. The Intent is to offer subscribers the ability to have their name/business name monitored within the Client's office in order to track possible fraudulent activity. **PFA** subscribers must sign up for the **PFA** service via the **PFA** website, <u>www.propertyfraudalert.com</u>. Subscribers will ONLY be notified by the **PFA** service when the name they have submitted matches any names that have been indexed from documents recorded within the Client's office.

PFA is a Fidlar-managed web site and service. Fidlar provides technical and end-user support via the **PFA** hotline service (1-800-728-3858).

PFA PRICING:

INCLUDED AS PART OF THIS CONTRACT

HONOR REWARDS DESCRIPTION: THE COUNTY IS CURRENTLY NOT OFFERING THIS SERVICE AT THIS TIME

Fidlar's Honor Rewards is a service provided to counties which allows them to quickly and easily implement and manage a rewards program for their local veterans. Veterans can sign-up (online or in your office) to receive an Honor Rewards ID card which gives them discounts and benefits at local businesses and retailers who participate in the program. Client is responsible for contacting local businesses and retailers and encourage them to participate in the program.

Fidlar's Honor Rewards program includes:

- Creation and maintenance of your county's page at <u>www.honorrewards.com</u>
- Printing of all ID Cards for your county
- Delivery of the ID cards approximately every 2-3 weeks (it is Client's responsibility to get them to the veteran)
- Customer Support for veterans during the signup process
- Pre-Created promotional materials

HONOR REWARDS PRICING:

INCLUDED WITHIN THIS CONTRACT

Revised 6/2021

BUYER REPRESENTS THAT THIS SCHEDULE 'D' HAS BEEN READ AND IS ACCEPTED:

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PANOLA COUNTY, TEXAS GLERR

FIDLAR	TECHNOL	OGIES
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Dated: 3-15-2022
By Min Chilism
Name: David Anderson
Title: County Judge

3/22/2022 Dated:______ By:______kayla Kosselli ___________ Kayla Rosselli Name:______

Director of Finance

Revised 6/2021



350 Research Parkway Davenport, IA 52806 800.747.4600



County Name: Panola County, TX	
State: IX Signature: Daw Odw Ceism	100 II I
Signature.	

directSearch requires the search criteria data to be entered exactly as it was indexed. Searching utilizing wildcard functionality is not available within directSearch.

Captcha Settings:

Captcha is a program used to determine whether a human or a machine is attempting to access information from a website. It works by prompting the user periodically for an 'authentication' phrase during their session. It is used specifically to thwart spamming and/or automated 'harvesting' of data from websites. If Captcha is toggled on, when a user accesses your DirectSearch site, they will typically be prompted to authenticate by typing in a phrase that will pop up on their screen after using the service for a set amount of time or amount of activity. Until the user types in the phrase correctly, they will not be allowed to view results, or continue to use the site in any way.

Use Captcha for searches? VES NO

After how many events (execute search, view details) do you want a new Captcha to appear? This is set to 10 events by default, but can be configured. Just check the box for default or enter your preferred number below.

Number of seconds before a new Captcha is required? This is set to 300 seconds (five minutes) by default, but can be configured custom. Just check the box for default or enter your preferred number below.



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What custom message would you like to be displayed on the home page of your DirectSearch page? If space below is left blank, we fill use the following default message:

"Enter as much information as needed to narrow your search. When performing name searches, you MUST enter the name spelled out and with a middle initial. For example, search DOE JOHN A. instead of DOE JOHN or DOE J. If you don't find what you're looking for, try variations of the name with and without the middle initial, nicknames and full name (DAN or DANIEL), and more. To search you must populate at least one field."

Use_Default message above.

What criteria would like to allow users to search by on your DirectSearch page?

Circle or underline the criteria you would like to make available:

Party name Document Type

Date range

Document Number

Document Number

What details would you like to be available in the search results for users?

Circle or underline the criterla you would like to make available:

Party Name **Recording Date** Document Type

You have the option to delay the release of your data to users on the directSearch site.

Would you like to delay the release of Data? _____ YES _____ NO

If delaying data, how many days?

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SS-8091

February 18, 2022

Bobbie Davis Panola County Clerk 110 S. Sycamore St. Carthage, TX 75633

Re: New Direct Search Installation

Dear Bobbie,

Please find below a sales order for the installation and configuration DirectSearch. Pricing for DirectSearch is included as part of your lifecycle agreement.

Service		<u>Cos</u>	<u>:t</u>
Installation of DirectSearch		\$5,0	00.00
Panola County Lifecycle Credit		(\$5,	000.00)
Cost to Panola County:		\$	0.00
a	Total:		\$0.00

Please feel free to call me if you have any questions or concerns.

If accepted, please sign and email to <u>daniellew@ildlar.com</u> or fax back to the attention of Diana Grabeel at 563-345-1201.

Very truly yours,

Danielle Westerfield

Partner Relationship Manager

Accepted:

PANOL	COUNTY TEXAS CLERK
Ву:	auf Quolin
Name: 🖉	Savid Anderson
Date:	3-15-22

FIDLAR TECHNOLOGIES

By:	trayla Kosselli
Name:	Kayla Rosselli
	3/21/2022
Date:	



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ss-8089

February 17, 2022

Bobbie Davis Panola County Clerk

Re: IRIS

Dear Bobbie,

Per your request, please find below a sales order for Fidlar's services for the installation, configuration, & training of IRIS.

Service		Cost
IRIS Installation/Configuration/Training		\$5,000.00
Panola County Lifecycle Credit		-\$5,000.00
	Total:	\$0.00

Please feel free to call me if you have any questions or concerns.

If accepted, please sign and email to <u>cianiellew@fidlar.com</u> or fax back to the attention of Theresa at 563-345-1201.

Sincerely, Fidlar Technologies Danielle Westerfield Partner Relationship Manager Accepted:

Panola County Texas, Glerk 'By: I Name: Date: Title:

Fidlar Technologies:

kayla Kosselli By: 14499AAC0201475 Kayla Rosselli Name:

3/18/2022 Date:

Title: ______

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350 Research Parkway Davenport, IA 52806 800.747.4600 SS-8090

February 18, 2022

Bobbie Davis Panola County Texas County Clerk

Re: AVID w/ iNSPECT] Implementation

Below is a sales order for Fidlar's services to implement [AVID w/ iNSPECT] in your office along with the options you've selected for creating the legal lexicon and utilizing Iris. This agreement includes licensing of the software along with project management, installation, training, conversion and support services.

Legal Lexicon Creation ☐ County to create legal lexicon ☐ Fidlar to create legal lexicon • Total cost \$xxx ☐ N/A Business Party Names

County "keys it as they see it"
County standardizes party names
County already has Iris
Iris Sales Order attached

Description

Implementation services for [AVID w/ iNSPECT] Panola County LifeCycle Credit Price

\$5,000.00 (\$5,000.00) Totai: 0.00

Very truly yours,

Danielle Westerfield

Partner Relationship Manager

Fidlar Technolgies

Accepted:

PANOLA COUNTY TEXAS GEERK Ry Name: Date: Title:

FIDLAR-THEOHINOLOGIES

By: kayla Kosselli 14499AACO201475... Kayla Rosselli

Date: Director of Finance Title:



350 Research Parkway Davenport, IA 52806 800.747.4600

SS-8088

February 18, 2022

Bobbie Davis Panola County Clerk 110 S Sycamore St. Carthage, TX 75633

Re: Anchor Implementation

Dear Bobbie,

Per your request, please find below a sales order for Fidlar's services for the installation and configuration of Anchor.

Service		Cost
Anchor		\$5,000.00
Panola County Lifecycle Credit		-\$5,000.00
	Total:	\$0.00

Please feel free to call me if you have any questions or concerns.

If accepted, please sign and email to <u>daniellew@fidlar.com</u> or fax back to the attention of Theresa at 563-345-1201.

Sincerely, Fidlar Technologies Danielle Westerfield Partner Relationship Manager

Accepted:

Panola County BI Name: Date: Title: റ

Fidlar Technologiesov	
By:Kayla Kosselli Kayla Rosselli	
Name:	
3/18/2022 Date:	
Director of Finance	

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350 Research Parkway Davenport, IA 52806 800.747.4600

SS-8098

February 18, 2022

Bobbie Davis Panola County Clerk 110 S. Sycamore St. Carthage, TX 75633

Re: Monarch Export

Dear Bobbie:

Per your discussion, find below a \$0.00 sales order for the installation/Training of Monarch Export, our program to assist in the county fulfilling open records requests.

Service

тот	'AL: <u>\$</u>	0.00	
Cost to Panola County:	\$	0.00	
Panola County LifeCycle Credit:	(\$2,	(\$2,000.00)	
Monarch Export Installation and Training:	\$2,	000.00	

Please feel free to call me if you have any questions or concerns.

Very truly yours,

Danielle Westerfield

Partner Relationship Manager

FIDLAR TECHNOLOGIES

ACCEPTED:

PANOLA COUNTY, JX COUNTY GEERK

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FIDLAR TECHNOLOGIES DocuSigned by:

a Rosselli

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By:

Date

-22 Date

3/21/2022

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350 Research Parkway Davenport, IA 52806 800.747.4600

SS-8108

February 17, 2022

Ms. Bobbie Davis Panola County, Texas County Clerk

Re: Laredo Connect

Dear Bobbie:

Service

Per our discussion, find below a sales order for the installation of Laredo Connect. Laredo Connect updates current Laredo Admin tools, integrates Laredo and AVID, as well as provides a web-based portal for your Laredo customers to manage their Laredo Users, Invoices and Payments.

TOTAL:	<u>\$</u>	0.00
Cost to Panola County:	\$	0.00
Panola County LifeCycle Credit:	(\$5,000.00)	
Laredo Connect Installation and Training:	\$5,0	00.00

Please feel free to call me if you have any questions or concerns.

Very truly yours,

Danielle Westerfield Partner Relationship Manager FIDLAR TECHNOLOGIES

ACCEPTED:

PANOLA COUNTY JEXAS, COUNTY CLERK FIDLAR TECHNOLOGIES a Kossel BV: By: 44994400201475 3/29/2022 -27 Date Date